

# Housing Services







Information and Advice Service



Argyll and Bute Council's Housing Service provides free information and advice on housing related matters.

We can give information and advice on a wide range of housing topics including:-

Your housing options

Avoiding homelessness

Renting a property

Rights and responsibilities of landlords and tenants

Home ownership

Property repair responsibilities

and much more.

Our advisors are trained to National Standards for

#### Dunoon

Dolphin Hall, Manse Avenue, Dunoon, PA23 8DG 01369 708 689

#### Rothesay

Union Street, Rothesay, PA20 0HD 01700 501 332

#### Helensburgh

Helensburgh & Lomond Civic Centre, East Clyde Street, Helensburgh, G84 7PG 01436 658 806

#### **Out of Hours Homeless Line**

0345 056 5457

### **Argyll and Bute Council website**

www.argyll-bute.gov.uk

## Other sources of housing information and advice

If you would like to discuss your situation with an independent agency, advice is available by calling Argyll and Bute Citizens Advice Bureau on 01546 605 550.

Alternatively you can contact Shelter Scotland on their free housing advice helpline on 0808 800 4444. Calls to this number are free from UK landlines and main mobile networks.

## **Your Views**

We are interested in the views of people who have used our housing information and advice service. From time to time we may contact customers so we can get your views on how to improve the service we provide.

We also use information from any comments, complaints or compliments that we receive.

You can contact any office by phone or post, or by e-mailing housingservices@argyll-bute.gov.uk

We are keen to ensure you receive the best services possible and your views are a key part in this process.

