

# A GUIDE FOR SELF-CATERING PROVIDERS IN ARGYLL AND BUTE:

## MANAGING BOOKINGS

Self-catering accommodation within Argyll and Bute is varied in form and ranges from small town-centre flats to large properties in isolated farmland to beachside caravans.

This guidance sits alongside

A guide for self-catering providers in Argyll and Bute: Private Water Supplies

A guide for self-catering providers in Argyll and Bute: Safety in Self-Catering Properties

Together they aim to provide a general introduction to providing self-catering premises and as such there may be some guidance which is not applicable to your property.

The information focuses on the issues dealt with by Regulatory Services (which includes Trading Standards, Environmental Health and Animal Health) but is not exhaustive. If you require assistance in relation to any Regulatory Services matter you can contact us using the details provided at 6(o)-3(w)i(s p)8(a)-3(n)-32de( l)6(fh)-3( )8(t )d tme

## ADVERTISING THE PROPERTY

Advertising can include, but is not restricted to, adverts, leaflets, brochures and websites.

**MUST** Any advertisement must not give a misleading impression.

An advert can be deemed misleading either by a statement or the omission of a



## Refuse

### BEST PRACTICE

You should ensure that there is adequate provision for the collection of refuse and that guests are advised of the arrangements to ensure that waste is collected regularly.

If you require further information on waste collection contact Amenity Services on 01546 605514.

## Smoking

The smoking ban does not cover self-catering lets although you may wish to prohibit smoking in your premises.

## Contact with Animals

If your self-catering property is on a farm or other rural area, we would recommend providing guidance for visitors by including the leaflet Simple Precautions for Reducing the Risk of *E.coli* O157 Infection in Rural Families and Visitors in your visitor information pack. Copies of the guidance can be obtained from [www.documents.hps.scot.nhs.uk/giz/ecoli/simple-precautions-O157.pdf](http://www.documents.hps.scot.nhs.uk/giz/ecoli/simple-precautions-O157.pdf).

## OTHER THINGS TO THINK ABOUT

Longer-Term Lets - If the property is used for longer-

## **REGULATORY SERVICES**

Telephone 01546 605519

Email [envhealth@argyll-bute.gov.uk](mailto:envhealth@argyll-bute.gov.uk)  
[tradingstandards@argyll-bute.gov.uk](mailto:tradingstandards@argyll-bute.gov.uk)

### **Bute and Cowal**

22 Hill Street, Dunoon, PA23 7AP

Eaglesham House, Mount Pleasant Road, Rothesay, Isle of Bute, PA20 9HQ

### **Helensburgh and Lomond**

Blairvadach, Shandon, Helensburgh, G84 8ND

### **Mid Argyll, Kintyre and Islands**

Area Office, Manse Brae, Lochgilphead, PA31 8QU

### **Oban, Lorn and the Isles**

Municipal Buildings, Albany Street, Oban, PA34 4AW

### **Headquarters**

Kilmory, Lochgilphead, PA31 8RT